



Recommendations for decision-making bodies and administration of State Higher Educational Institution "Kyiv National Economic University named after Vadym Hetman" and Higher Educational Institution of Ukoopspilka" Poltava University of Economics and Trade "(Ukraine) on advocacy of students based on the best practices of European partners

Commissioner for Student Rights - Ombudsman – is being implemented to represent and protect students' rights, freedoms and legitimate interests.

1. *Legislative documents:*

- 1.1. Constitution of Ukraine, 1996
- 1.2. Labor Laws Code of Ukraine, 1971
- 1.3. The Civil Code of Ukraine, 2003
- 1.4. The Law of Ukraine "Concerning Education", 2017
- 1.5. Law of Ukraine " Concerning Higher Education", 2014
- 1.6. The Charter of State Higher Educational Institution "Kyiv National Economic University named after Vadym Hetman", 2017
- 1.7. The Charter of Higher Educational Institution of Ukoopspilka "Poltava University of Economics and Trade", 2016
- 1.8. Rules of internal labor regulations of State Higher Educational Institution "Kyiv National Economic University named after Vadym Hetman", 2014.
- 1.9. Development Strategy of Higher Educational Institution "Poltava University of Economics and Trade" for 2017-2022, 2016
- 1.10. Collective agreement for 2017-2019 between the administration and the trade union committee of students and postgraduates of State Higher Educational Institution "Kyiv National Economic University named after Vadym Hetman ", 2017

2. *Aim, functions and tasks of Ombudsman:*

- 2.1. The Ombudsman is an official who oversees the observance of students' rights and freedoms, protects the rights, freedoms and legitimate interests of students within their powers on an on-going basis.
- 2.2. The Ombudsman performs the following functions: representative, advisory, preventive, informational and protective.
- 2.3.
- 2.4. The Ombudsman has the following tasks:
 - 2.3.1. be representative of students' interests in communication with University administration, local and state authorities;
 - 2.3.2. analyze the process of implementation and ensure the rights and freedoms of students at the University;



2.3.3. to take precautionary measures to prevent violations of the rights, freedoms and legitimate interests of students;

2.3.4. to organize events in order to explain students their legal status, scope of their rights and responsibilities;

2.3.5. to take necessary measures in case of violation of students' rights, freedoms and lawful interests.

2.4. Ombudsman's activity is aimed to:

2.4.1. generalization, harmonization, formation and complete unimpeded realization of the rights, duties and freedoms of the University students in all spheres of life;

2.4.2. protection of all rights and freedoms of every student of the University;

2.4.3. prevention of violation of student's rights and freedoms and promotion of their restoration.

3. Principles of the Ombudsman's activity:

Humanism; legality; justice; objectivity; independence; democracy; accessibility; publicity; inviolability of privacy and confidentiality of personal information; professionalism.

4. Procedure of the Ombudsman's elections:

4.1. An ombudsman should be a citizen of Ukraine with high moral qualities, have enough experience in human rights activities, as well as in scientific and pedagogical activities.

4.2. An Ombudsman is elected by the highest collegiate student body by the majority of votes.

4.3. The Ombudsman is appointed to the post and dismissed from the position by the Academic Council of the University upon submission of the highest collegiate student body decision.

4.4. The Ombudsman is appointed for a five years term.

4.5. An Ombudsman should take an oath to University students while taking the office.

5. Ombudsman's authority:

5.1. The Ombudsman has *the right* to:

5.1.1. be received immediately by Chancellor, deans of faculties and directors of institutes, heads of structural and separate units;

5.1.2. attend meetings of the governing collegiate bodies of the University, student self-government bodies and public organizations of the University;

5.1.3. apply to the administration of the University, its structural subdivisions and local and state authorities regarding the provision of students' rights and freedoms.

5.2. Ombudsman *is obliged* to:

5.2.1. consider and provide reasoned explanations on the problem a student appeals;

5.2.2. resolve the problem impartially and objectively on the basis of current legislation;

5.2.3. keep confidentiality during problem solving process.

