



UNIVERSITY OF L'AQUILA



**Learning and doing research at the University:
Library is the place where you want to be**

G. Di Bartolomeo

G. Antonini

AESOP, L'Aquila, Italy, May 2nd-4th, 2017

Co-funded by the
Erasmus+ Programme
of the European Union



Outline

- ❑ Introduction
- ❑ The University of L'Aquila Library System
- ❑ Library as a Service Provider
- ❑ Our Services
- ❑ Library as an Evolving System
- ❑ Conclusion

Introduction (1/2)

Ombudsman > literal definition

Word used for the first time in Sweden in 1809 which means “mediation person”

Generally, the typical duties of an ombudsman are to investigate complaints and attempt to resolve them, usually through recommendations (binding or not) or **mediation**.

We like this concept of MEDIATION as we Librarians consider ourselves “mediation persons”.

Introduction (2/2)

Opening dedication of the book:

Web of Deception : Misinformation on the Internet by Anne P. Mintz et al., 2002.

“This book is dedicated to our colleagues – librarians and other information professionals – the unsung heroines and heroes who synthesize ***data*** into ***information*** and weave ***information*** into ***knowledge***”.

Incredible, impressive and massive amount of DATA available on the Internet is not **INFORMATION**, let alone **KNOWLEDGE**

The LIBRARIAN / MEDIATOR is and will always be a fundamental figure

The University of L'Aquila Library System

The University Library System is a network of five libraries which offer support for learning, teaching and research at the University of L'Aquila.

The five libraries are:

- Humanities Library
- Economics Library
- Sciences Library
- Medical Library
- Engineering Library

Library holdings:

- ✓ Over 220.000 books
- ✓ About 5.000 titles of paper journals
- ✓ 163.000 *e-journals*
- ✓ 222 *databases*

The five Libraries serve the entire academic community

Locations: Map

Capacity: 800 seats

Opening hours:

h 8.30 am – 7.00 pm Monday through Thursday

h 8.30 am – 2.00 pm Friday

Humanities Library (centrally located)

h 8.30 am – Midnight Monday through Friday

h 9.00 am – 1.00 pm Saturday

Experimental (as of May)

h 3.00 pm – 8.00 pm Sunday

Late and week end opening hours are very much appreciated by our students.

2016 : first year of experimentation.

2017 : average 70 students stay at the library after 7.00 pm (closing time).

About 50 students enter and study at the library after 7.00 pm until midnight.

NEW: As of May, Library will be opened on Sundays

Library as a Service Provider

Who are our patrons?

- a) Graduate and undergraduate students, Ph.D. students, professors, technical and administrative staff, scholarship holders and fellow researchers from our University.
- b) Students, professors and researchers from other Universities.
- c) Residents and temporary residents in Abruzzo.
- d) Public and private institutions staff, professionals registered in professional registers.

All of them need to be registered.



Our Services

➤ **Consultation**

The service is open to all those who need to use the holdings of the Library.

Some of the libraries are open-shelf, so all those admitted can pick up books from the shelf and read them.

➤ **External Loan**

The service is open to all our patrons.

➤ **Inter Library Loan (ILL)**

The service is open to all our patrons. Through inter-library loan you can borrow books from other Italian libraries. The books must not be owned by our University's libraries.

The service is free of charge. Any costs or refunds requested by the lending libraries are at the user's expense.

➤ **Document Delivery (DD)**

The service is open to all our institutional users.

Document delivery means you can request copies of articles from scientific journals from other libraries or document supply centers. The journals must not be owned by our University's libraries.

➤ **Reference**

The service is available to all our patrons.

The library staff will provide support to perform bibliographic research (in catalogues, databases, e-journals, web sites).

You can ask for assistance to locate documents at our libraries or at other libraries, or to perform subject research, e.g. for your thesis.

➤ **Information Literacy**

Orientation, information and training activities for all our patrons are organized in the library in order to teach them to make the best of the Library's services and resources.

➤ **Wireless Internet access**

Available in all our libraries for all users with a network account provided by the University.

➤ **Remote access**

Most of the library's electronic resources are available to users from anywhere off campus by EzProxy service.

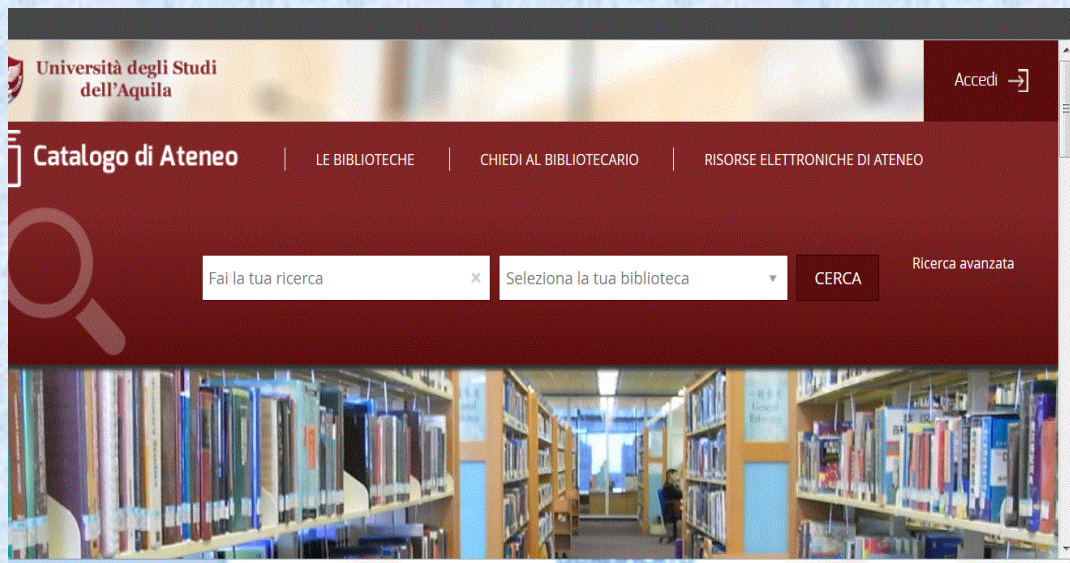
University Libraries as an evolving system

Library 2.0 starts from Web 2.0 and shares with it the basic vision based on:

- online information services and resources
- user-based services
- interaction between sites and users

Online Information Resources

Online Library Catalogue



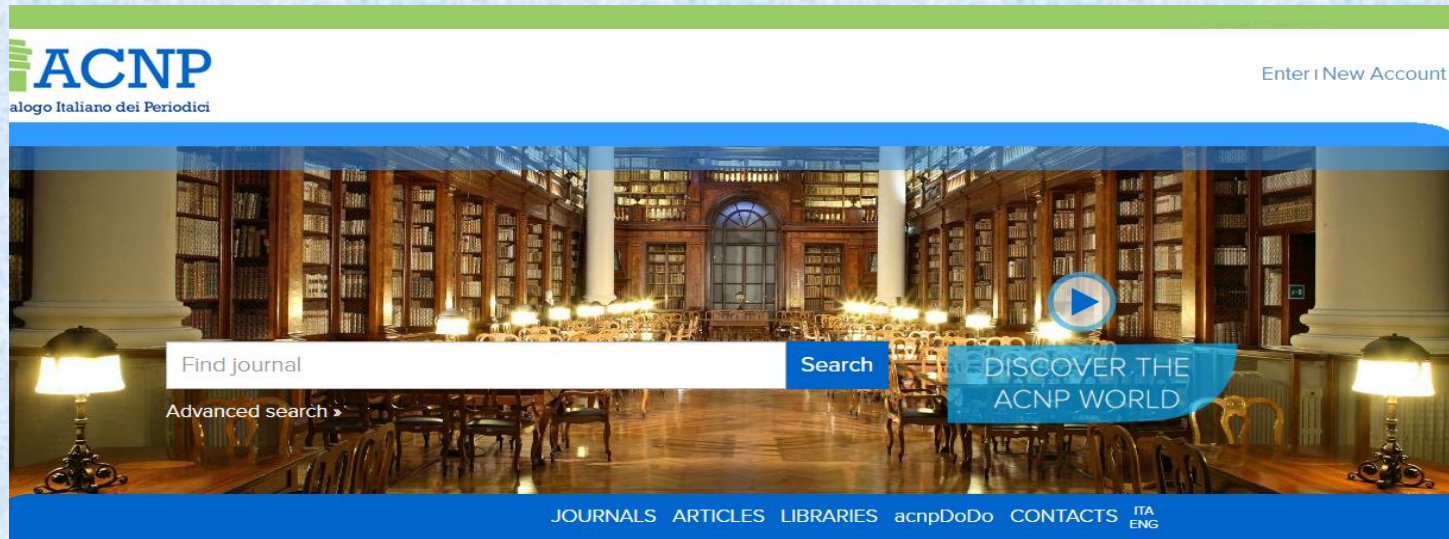
- University catalogue for searching and locating books, periodicals, audio/visual materials.
- Browse the book covers in the “showcase”.
- Browse the virtual shelf and find books on the same subject.

National Library Service (SBN) Catalogue



- The collective catalogue of Italian libraries, containing the bibliographic records of old books (dating back to the XV century up until 1830), modern works (from 1831 onwards), music (handwritten pieces and other works), graphics and cartographies
- 16.292.731 bibliographic records, as the last available update

Italian Union Catalogue of Serials (ACNP)



- Bibliographic descriptions of periodicals held by libraries located throughout the country for all subject areas.
- Integrated archive of table of contents and abstracts.

Electronic Resources

- **Databases**
- **E-Journals**
- **E-books**
- **TrovAQ**



[Search](#) [Advanced Search](#)

What can I search for?

Simple search

Write in the box your search terms (one or more keywords, the name of an author, the title of an article, etc.) and press the button to search across the main e-journals and databases subscribed by the University, as well as a number of free online resources.

Advanced search

Use the advanced search option to combine more research criteria (title, author, subject) and/or to limit your research by language, publication date, material type.

Other tools

Didn't find what you were looking for? Want to expand your search?

eJournals & eBooks

Search a list of e-journals and ebooks in Univaq library collection: search by title, discipline or publisher. Also search for an article by title or citation.

Library Catalog

Search for books, journals, magazines or newspapers available in print format in the libraries of Univaq.

Enter a federated search of the library e-resources: databases, e-books and full-text articles.

Projects

- Students in order to access the library and its services need a card.

At the moment, it is a paper card, but it will soon be replaced by an electronic student card.

Access granted to all students of the Abruzzo Region to services offered by the University of L'Aquila as well as by the other two Universities in Abruzzo (D'Annunzio University of Chieti-Pescara and University of Teramo).

- Library user participation and feedback as a way to design and improve our services.

Conclusion

Our mission as librarians:

- to develop strategies that make the user's learning and research experience at the University challenging and satisfactory.

How we expect our patrons to be:

- Curious, demanding and active

How we expect our service to be:

- Personal, specialized and pleasant

The Library as a Place Where you Want to Be!

Thank you for your attention !

G. Di Bartolomeo

email: grazia.dibartolomeo@univaq.it

G. Antonini

email: giuliana.antonini@univaq.it